

Meal Plan Frequently Asked Questions

Where do I find information on meal plan pricing?

Please visit DineonCampus.com/carrollu for up to date information.

Will my weekly meals roll over from week to week?

While the weekly meals do not roll over, they are guaranteed each and every week to ensure consistent access to your plan from beginning to end. Often, there are students each semester that must purchase additional blocks of meals at a higher rate near the end of the semester when they run out of meals. This will no longer happen.

The weekly plans also allow easier, more equitable proration should we need to close – but we hope that won't be the case!

What is a meal swipe?

Each week guests will receive a set amount of meal swipes depending on their meal membership.

Meal exchange is a meal plan option that adds flexibility to your dining options and use of your meal plan. During each meal period, guests can use one or two of their meal swipes at the Pioneer Indoor Terrace, Stone Creek, Gert's Grab n' Go or Au Bon Pain for a set cash equivalency or a meal exchange combo. Students may also use a meal swipe for entrance into the Main Dining Room. A total of two meal swipes can be used during each meal period.

What hours are the designated meal periods?

Breakfast 7:00 am – 11:00 am.

Lunch 11:00 am – 4:00 pm.

Dinner 4:00 pm – 7:00 pm

Late Night 7:00 pm – 12:00 am

A total of two meal swipes can be used during each meal period.

What is the cash equivalency rates?

The cash equivalency rate is \$7.00.

What happens if I go over the cash equivalency rate when making a purchase?

Any amount over the cash equivalency rate must be paid for by the guest using Dining Dollars, Carroll Cash, Cash or Credit Card. For example, if you purchase lunch and the total cost is \$8.50, you may use your meal swipe for an exchange rate of \$7.00 and the remaining \$1.50 would have to be paid for by the customer with any of the options listed above.

Are there established "bundled" meals that I can purchase using a meal swipe?

Yes, all locations have designated meal exchange bundles to maximize your meal plan. The bundled meals that have been created allow our guests to purchase a meal using a meal swipe and not have to pay additional costs for their purchase.

Can I purchase something other than an advertised bundled meal?

Yes, any item on the menu at all retail locations are available for a meal exchange during all hours of operation. If the total cost exceeds the exchange rate, the remaining balance can be paid for with Dining Dollars, Carroll Cash, or Credit Card.

What are Dining Dollars?

Dining Dollars are a declining balance portion of the meal plans. Dining dollars may be used at any on campus dining location to pay a la carte. These dollars may also be used to pay door price for entrance into the Main Dining Room.

Can I swipe in friends with my meal plan?

You may use Meals or Dining Dollars to treat a friend. Meal Plans are not transferrable and can only be used by the cardholder.

A total of two meal swipes can be used during each meal period.

Do I need to inform the cashier that I want to use meal exchange?

Yes, this is helpful for the cashier. Please let them know when you are placing your order that you would like to use a meal exchange.

Where and when can I use a meal exchange?

Meal exchanges can be used at all Dining locations during all hours of operation.

How will a student know the balance remaining on his or her meal plan?

Our cashiers can let you know your balance after a transaction.

What meal plan should I choose?

If you are wavering between two plans we suggest starting lower as you can always upgrade, and can use dining dollars for heavier weeks. You can also use your extra meals after Thanksgiving and through winter term, and the dining team will be happy to work with you if your class schedule extends beyond the semester. We always publish the number of meals served in the MDR each week for reference and planning purposes, but they are not added to your weekly (or, formerly, your semester) meal allowance.

Feel free to give us a call at 262.524.7347 or email us at dining@carrollu.edu for assistance in choosing the right plan.

Can I buy items at the dining locations with a credit card?

Yes! All Dining locations on campus accept Meal Swipes, Dining Dollars, Carroll Cash, and credit.

I am a commuter and want to purchase a meal plan - what do I do?

Commuter students may choose any level of plan. [Click here to sign up for a meal plan.](#)

We look forward to seeing you for the upcoming fall semester. If you have any further questions please call 262-524.7347 or email dining@carrollu.edu