

We believe it's only fair to our audiences, our performers and our crews to start productions and concerts on time. To avoid missing a thing...

**WE ADVISE:**

1. Arriving at the venue at least 30 minutes before the scheduled start of the performance if you need to purchase tickets.
2. Arriving at the venue at least 15 minutes before the scheduled start of the performance if you have tickets. This will allow time to get to the seats.
3. Calling ahead for directions if you're not familiar with the campus or with Waukesha. You can listen to a recorded message that gives directions by calling 1.800.CARROLL (1.800.227.7655). You can also get directions from our staff by calling the Campus Center information desk at 262.524.7373.
4. Allowing time for parking and reaching the venue from the parking lot or city streets.

**IF YOU ARRIVE LATE:**

1. You will be seated at the discretion of the house manager, who must minimize the interruption of the performance. You might be directed to a waiting area and then to regular seating at an appropriate point in the performance or at intermission. Please know that latecomer seating is not permitted at some productions and concerts.
2. Your seats might have been resold. At the scheduled start of a sold-out performance, empty seats are released for sale to patrons on the waiting list. Upon your arrival, if your seats have been resold, you may exchange your tickets (subject to availability) for an upcoming performance.

**WHAT DIFFERENCE DOES IT MAKE? IT'S ONLY CARROLL!**

The operation of our Box Office and House Management is part of our educational mission. Our student staff needs to develop a sense of professionalism in the function of both areas. We hope you'll come to our performances knowing you'll be enjoying a night of good theatre or music, not "just a student performance."