

# **Dining Services Advisory Committee**

## Meeting Minutes

December 19, 2018

- 1) Introductions and Welcome
  - a) Casey Ferguson, Jon Gordon, Lindsay Schoettlin, Matt Sirinek, Kathleen Volk, Pam Watters
- 2) BTIEA (Best Thing I Ever Ate) and Throw down
  - i) Over 200 in attendance
  - ii) Will continue to host these events
- 3) Gingerbread House Contest
  - a) Winner donated money to 2<sup>nd</sup> and 3<sup>rd</sup> place winners
- 4) Menu Changes
  - a) Looking at what worked and what didn't
- 5) Dining Calendar
  - a) Incorporated events into University Calendar
  - b) Late Night Breakfast had over 500 participants
  - c) Xmas Dinners had over 600 participants
- 6) Whine and Cheese
  - a) Reviewing notes and feedback
- 7) Dining Survey
  - a) More elaborate than previous surveys
  - b) Will be able to make better comparison in the future with past results
  - c) Overall CU Survey vs. individual locations
    - i) Hard to differentiate between Residential vs. Retail
  - d) Satisfaction Results Scale 1-5 with 5 being the highest rating
    - i) Value for price paid lower than expected at 2.97 (Retail) 3.26 (Residential)
    - ii) Variety of Food Selections in Retail 3.18 (Retail) 3.4 (Residential)
  - e) Suggestion for next year is to define and list the Residential vs. Retail locations
  - f) 208 Total Respondents
  - g) Favorite Cuisines
    - i) American, Italian, Chinese, Latin are top four favorites
  - h) Still waiting for open-ended comments
- 8) Question about retail spaces by ABP
  - a) Thoughts about adding another CU Retail space?
  - b) Consider what works especially for student population and volume
  - c) CU must lease space in those buildings
  - d) Important to offer full menu for all meals for student who live in those buildings
- 9) Dining Dollar Display on cash register not showing accurate totals at Einstein location
- 10) Other renovations
  - a) PIT improvements are well received

- b) CU currently going through master planning process
  - i) Always looking at ways to improve facilities
  - ii) Reallocate bookstore space downstairs

11) Coffee & Bagels

- a) Suggestion for different way to call out orders
- b) Look at number on receipt?
- c) Need to ensure it works on the screen display for preparing the order

12) New Vending Partner on Campus

- a) Changeover in January
- a) Grad Center
  - i) Micro Market offering open air vending for sandwiches/salads
  - ii) Scan items at kiosk
  - iii) Not on meal plan

13) Next Meeting

- a) Wednesday, Feb 27<sup>th</sup> from 12 -1pm
- b) Committee should meet in lobby outside MDR for meal ticket