



CAMPUS CENTER
CARROLL UNIVERSITY

Campus Center Advisory Committee
Meeting Notes
Thursday, October 1, 2020, at 10am

Members in attendance:

- **Clara Clifford**
Student Representative
- **Tracey Whiteley**
Staff Representative
Area Director, Resident Director, Adjunct Instructor
- **Debbie Brezovar**
Staff Representative
Information Commons and Acquisitions Coordinator, Library
- **Mary Hensel**
Staff Representative
Administrative Assistant - Department of Human Movement Sciences, Academic Affairs
- **Sam Hushek, Ex-Officio**
Reservations & Event Services Operations Coordinator
- **Susan Hornung, Chair**
Assistant Director of the Campus Center

Agenda:

- Introductions
- Campus Center Facts (past 12 months)
 - InfoDesk@carrollu.edu emails answered: 1,484
 - Lost Pioneer Cards replaced: 595
 - New Info Desk Student Workers: 18
 - Stamps sold: 454
 - Envelopes sold: 115
 - Faxes sent (customer): 26
 - Copies made (customer): 32
 - Online Photo Submission users: 1,115
 - Mobile Ordering users: 1,386
 - Cu_campus_center Instagram posts: 78
 - Cu_campus_center Instagram follower: 254



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- Facilities
 - 77 work orders in past year
 - Esports
 - PIT Lounge
 - Pete's Den
 - Commuter microwave
 - Students are looking for a publicly located microwave.
 - Tell students one is available in Pete's Den via IG post, digital displays, *Post It*.
 - Question was asked: How do students who are not on social media find out about things that are happening? *Post It*, there may be an e-newsletter that went out in the past. Student Senate will look into this.
- Card Office
 - Online Photo Submission
 - Mobile Ordering
 - Student Senate reports strong positive feedback on Mobile Ordering, especially for ABP and PIT locations.
 - Asked if Mobile Ordering will continue being available after pandemic (answer is YES!)
 - TruCredential (coming in January)
 - Mobile Credential (requesting)
 - Preferred Name protocol
 - Recommendation that Carroll faculty and staff be made aware of this via *The Buzz* so no one is confused if name is different on Pioneer Card than in official records
 - Potential issue when students with preferred name cards are checked in for exams, etc. Will watch for any issues and will find ways to resolve. This is a priority for University.
 - US Bank relationship
 - New contract issued. Reduced yearly fee, but ATM will remain on campus.
 - Carroll Cash merchants
 - Verbal commitment from Divino Gelato to accept Carroll Cash
- Programming
 - Spirit Week – window painting
 - Veteran's Day/Week
 - Card office offering military and veteran students/employees free replacement cards on veteran's day.
 - Season of Giving
 - CC display up from November 2 – December 4
 - PIT dining area posters
 - Six poster frames available for reservation. Themed displays only. Not ads, instead something educational, historical, artistic, civic, social, etc. Poster size: 24x36. Duplication Services will print. One-month reservation. Approved by Susan.



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- PIT hallway art rails
- Questions, comments, ideas?

Next meeting:

Thursday, November 5, 10am